

## When should you call 9-1-1?

Nine-one-one is only to be used **ONLY** in emergency situations. An emergency is any situation that requires immediate assistance from the police/sheriff, the fire department or an ambulance. If you are ever in doubt of whether a situation is an emergency you should call 9-1-1. It's better to be safe and let the 9-1-1 call taker determine if you need emergency assistance.

### Examples of When to Call 9-1-1:

- Medical Emergencies
- Heart attack or stroke
- House fire
- Domestic violence
- Burglary or theft in progress
- Car accident with life threatening injuries
- Suspicious activities
- Anything else that seems like an emergency!

### Do not call 9-1-1

- for information
- when the power is out
- to report a broken fire hydrant
- when your water pipes burst
- to get a ride for doctor's appointment
- for paying tickets
- for your pet
- as a prank

### Never

### Prank

### Call

### 9-1-1

It's a prank call when someone calls 9-1-1 for a joke, or calls 9-1-1 and hangs up. If 9-1-1 lines or call takers are busy with prank calls, someone with a real emergency may not be able to get the help they need. In most places, it's against the law to make prank 9-1-1 calls.