



CONFIRE

The CONFIRE Information Services team supports many aspects of the CONFIRE mission. This group provides the platform for the technology required to perform the Emergency Communications function of the operation. The team is also a full service Information Services department providing desk-top support, email, internet and network services to several CONFIRE agencies.

Emergency Communications services include (not an exhaustive list):

- Call Processing Equipment (Motorola Vesta)
- Computer Aided Dispatch (Central Square/Tri-Tech Inform CAD)
- Emergency Medical Dispatch protocol (PRO-QA)
- Station Alerting backbone (WestNet)
- Geographic Information Services (ESRI)
- Mobile Technology
 - Mobile Data Computers (MDC's)
 - Smart Phones/Tablets
 - Electronic Patient Care Records (Image Trends)
 - Automated Vehicle Location (AVL)
 - Mobile CAD (Inform Mobile)
 - Incident Command (Tablet Command)
 - Mobile alerting (Active 9-1-1)

Information Services include:

- Full desk top support for the Dispatch center and four member agencies (Rialto Fire, Redlands Fire, Colton Fire and Loma Linda Fire)
- Network and data-base management
- Automated staffing (Kronos Workforce)
- Business application support
 - Office 365
- Mobile Device Management
- Data Analysis (Firstwatch)