



NEWS RELEASE



CHINO VALLEY INDEPENDENT FIRE DISTRICT

14011 City Center Drive, Chino Hills, California 91709

Fire Chief Dave Williams

www.chinovalleyfire.org

(909) 902-5260



CONFIRE

CONTACT: Massiel Ladrón De Guevara
Public Information Officer
(909) 315-8816
Sergeant Jacquez
(909) 334-3151

RELEASE DATE: March 30, 2022

CVFD and Chino Police Launch CAD to CAD Program

The Chino Valley Fire District and Chino Police Department's Computer Aided Dispatch (CAD) systems are now linked and have the capability to seamlessly exchange secure information between agencies when someone dials 9-1-1.

CONFIRE, the Chino Valley Fire District's dispatch center, secured an Urban Area Security Initiative (UASI) federal grant to help implement the CAD to CAD program. The program secures regional connectivity between local fire departments and law enforcement agencies' CAD systems. The Chino Police Department is among the first law enforcement agencies in the nation to participate in a CAD to CAD program with a fire agency. The fully implemented program will eventually connect Chino Valley Fire District's CAD system with CAL-FIRE, Ontario Fire Department, and other allied agencies. This capability will benefit all participating agencies when incidents require responses across jurisdictional boundaries, such as vegetation fires and freeway incidents.

When someone dials 9-1-1 the call is routed to a primary public safety answering point (PSAP), which is the local law enforcement agency. If the call is EMS or fire related, the law enforcement dispatcher will transfer the caller to CONFIRE (a secondary PSAP center).

Once the call is transferred, and information about the nature of the emergency is processed by a CONFIRE dispatcher, it is shared with the Chino Police Department. The Chino Police Department may then opt to send a law enforcement response to join the Fire District based on the information received. Previously, if one agency required the other's assistance, a phone call would have to be made to initiate a response. The CAD to CAD system alleviates the need for that call, thus improving overall response times for both agencies.

The Chino Valley Fire District and Chino Police Department are always searching for ways to stay at the forefront of technology to better serve the public. The connection between the Fire District and Chino Police Department's CAD systems will reduce response times, allow for regional situational awareness with closest available unit dispatching, and set the foundation for a cohesive understanding of critical situations as each unfolds.

-END-